



Chetwynd Firs

Boarding Kennels and Cattery

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Keepers Cottage, Chetwynd Firs, Newport, Shropshire TF10 8BJ

Telephone: **01952 550430**

Email: info@chetwyndfirs.co.uk · Website: www.chetwyndfirs.co.uk

Directors: Ryan & Val Harvey · VAT Registration No. 991 1076 15

Opening Hours

Monday to Saturday 10am - 12.30pm and 2pm - 5pm · Sunday 10am - 12.30pm

DOG BOOKING FORM

This booking form should be returned at your earliest convenience. We require a (normally non-refundable) deposit of £5 per day, including arrival and departure day, and a booking is not guaranteed until the deposit is received and the booking has been confirmed by us.

Cheques should be made payable to 'Chetwynd Firs Ltd'.

CUSTOMER NAME:			CUSTOMER No.
ADDRESS:			
		POST CODE:	
TELEPHONE (HOME):		MOBILE NUMBER:	
EMAIL:			
EMERGENCY CONTACT DETAILS <small>(Please ensure that you have informed them of your dog's requirements and that we may contact them):</small>			

DOG'S NAME(S):			
DATE OF BIRTH / AGE:			
SEX:	MALE / FEMALE	MALE / FEMALE	MALE / FEMALE
BREED:			
TEMPERAMENT:			
MICROCHIP/TATTOO No.			
ON MEDICATION: <small>If yes give details in box below</small>	YES / NO	YES / NO	YES / NO
PERMISSION TO SOCIALISE WITH OTHER DOGS?	YES / NO	YES / NO	YES / NO

DIETARY REQUIREMENTS: We provide a range of 'premium' quality pet food, which can be tailored to suit any special requirements (such as sensitive skin, digestive issues, weight issues etc) and which can cater for the various stages of a dog's life (from puppy through to senior dog). If you have other food preferences please talk to us at least 7 days prior to checking in.

OPTIONS OFFERED: PUPPY / ADULT / SENIOR / WEIGHT LOSS / SENSITIVE (for skin or digestive issues)

FOOD PREFERENCE:	1 / 2 meals per day	1 / 2 meals per day	1 / 2 meals per day
DOG ALLOWED TREATS?	YES / NO	YES / NO	YES / NO

ANY OTHER INFORMATION YOU WOULD LIKE TO TELL US ABOUT YOUR DOG(S):
for example: ex-rescue dog, medication details, barks excessively, destructive, sometimes bites, nervous of strangers.

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VET'S NAME:			
PRACTICE:		PHONE NUMBER:	
DATE ANNUAL VACCINATION GIVEN:		CHECKED BY:	
DATE KENNEL COUGH GIVEN:		CHECKED BY:	

NO DOG WILL BE ACCEPTED WITHOUT A CURRENT VACCINATION CERTIFICATE.

Kennel cough vaccinations must have been completed a minimum of 5 days before the first date of boarding.

TERMS & CONDITIONS OF BOARDING

1. The customer warrants that their dog is in fit and sound condition. In particular owners confirm that:
 - Their dog has been vaccinated against Parainfluenza, Leptospirosis and Kennel Cough within the last 12 months and Distemper, Hepatitis and Parvovirus within the last 36 months.
 - Their dog is regularly wormed and tick/flea repellents applied. Please contact your vet for advice on wormers and tick/flea repellents. Dogs that are found to have fleas or worms will be treated (after consultation with your vet) and a charge to cover the cost of any treatment will be made.
 - They have made kennel staff aware at the time of checking in of any conditions, allergies, medication or behavioural issues that may exist.
2. Vaccination certificates must be shown when the dog is checked in. We will not accept dogs without up-to-date certificates.
3. Prices quoted may be subject to change. Boarding fees and VAT will be charged at the prevailing rate at the time of payment.
4. Deposits are non-refundable, however if a booking is cancelled or re-arranged at least 14 days prior to the date of arrival we will try to allow the deposit to be used towards subsequent bookings.
5. A charge of £1 will be made for any credit card payments and the cost of any dishonoured cheques will be charged to the customer.
6. All dates booked are chargeable unless 7 days notice prior to the date of arrival is given.
7. Where a customer has asked for two or more dogs to share a pen, the customer accepts responsibility for any incidents that occur due to this request and we reserve the right to board these animals separately and charge separate unit rates should any problems arise during their stay.
8. Where a customer has given permission for their dog(s) to socialise, under supervision, with dogs from a different household, the customer accepts responsibility for any incidents that occur due to this request and we reserve the right to withdraw this facility should any problems arise during the stay.
9. We offer top quality bedding used by vets, however you may bring items of food, treats, bedding, playthings, etc. Please note however that they must be marked with your dog's name and that we are unable to accept responsibility for their condition or safe return.
10. Our complimentary pet insurance covers the cost of veterinary fees (up to the policy maximum) for injury or illness not caused directly from vaccinations or pre-existing conditions. We make every effort to ensure that only healthy dogs are accepted and that the highest hygienic conditions are maintained. We do not accept liability for any disease incubating or natural death occurring in the Kennels or for any cases of kennel cough that occur. To make a claim under our pet insurance, any illness must be reported within 72 hours of your dog leaving our premises. If your dog requires veterinary attention whilst with us, and this expense is not covered by Chetwynd Firs insurance policy, this will be at the customer's expense.
11. Owners must settle their accounts in full, including any veterinary expenses, before their dog is removed from our premises.
12. We reserve the right to dispose of any dog not collected within 14 days from the agreed collection date if no correspondence has been received.

HAVING READ THE 'TERMS AND CONDITIONS OF BOARDING' ABOVE, WHICH I ACCEPT, I WISH TO MAKE THE FOLLOWING RESERVATION(S) AND UNDERSTAND THAT VACCINATION CERTIFICATES MUST BE PRODUCED WHEN MY DOG IS CHECKED IN.

CUSTOMER SIGNATURE:		DATE:	
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DATE FROM:		DATE TO:	
DEPOSIT PAID:	Cash / Cheque / Card	DATE BOOKING CONFIRMED:	

SUBSEQUENT BOOKINGS IN CURRENT YEAR:

DATE FROM:		DATE TO:	
DEPOSIT PAID:	Cash / Cheque / Card	DATE BOOKING CONFIRMED:	

DATE FROM:		DATE TO:	
DEPOSIT PAID:	Cash / Cheque / Card	DATE BOOKING CONFIRMED:	

DATE FROM:		DATE TO:	
DEPOSIT PAID:	Cash / Cheque / Card	DATE BOOKING CONFIRMED:	

DATE FROM:		DATE TO:	
DEPOSIT PAID:	Cash / Cheque / Card	DATE BOOKING CONFIRMED:	